

## Member Solutions

Every member can find the latest information on their prescription benefit plan with Choice Rx Solutions Member Portal. We customize the website to your specifications; client-branded, Choice Rx Solutions branded, or co-branded — whichever fits your needs and budget.

With the Member Portal, members will have their own secure login and a vast array of helpful and informative options that will allow them to:

- Review their eligibility status
- Look up a drug to identify formulary status
- Price prescriptions before taking them to a local pharmacy for fulfillment
- Find generic alternatives to brand drugs
- View patient drug education information
- Request refills of mail order prescriptions through ProCare PharmacyCare
- Review prescription claims history
- Locate participating pharmacies



Choice Rx Solutions uses proprietary claims processing system that works for you, our client to give your members the prescription choices they want, at a price that you need, with the reliability and accuracy you deserve. It's that simple.

- 24/7 Flexible Claims Processing Systems
- Powerful Web-Based Formulary Management Systems
- Value-Based Low Net Cost Formulary
- Fast Prior Authorization & Step Edit Functionality
- Mail Order & Specialty Services
- Class Leading Analytical Reports & Data Warehouse
- Innovative Employee Member Portal
- Effective & Efficient Rebate Management System

**For more information regarding  
Choice Rx Solutions programs and  
services contact:**

**800-377-1037**

**[www.choicrxsolutions.com](http://www.choicrxsolutions.com)**



  
**CHOICE Rx  
SOLUTIONS**

**YOUR CLEAR CHOICE  
IN PHARMACY  
BENEFITS  
MANAGEMENT**

# The Choice Rx Solutions Advantage



Choice Rx Solutions is a National Pharmacy Benefit Management company.

Choice Rx Solutions utilizes the expertise of your local Pharmacist and information technology to improve the practice of Pharmacy Benefit Management.

Choice Rx Solutions utilizes a real-time claims processing system that is flexible and scalable. Choice Rx Solutions provides 100% transparent customized solutions to payers big and small.

It's your members, your plan design and your choice — Choice Rx Solutions, provides the highest level of customer service, and furnish transparent healthcare solutions that resolve their healthcare needs.

## Flexible Real-Time Technology Your Formulary, Your Claims Processing, Your PBM

Choice Rx Solutions will customize a formulary to fit your needs — the options are endless and the choice is yours. Our formulary approach includes a 'lowest net cost' therapy philosophy paired with a transparent pass-through benefit design.

Our claims processing system is integrated with retail, mail order, specialty drug and manually keyed paper claims; every prescription claim goes through the same real-time adjudication system. This is a huge advantage to our clients, who can customize every aspect of their benefit design, including copays, deductibles, drug utilization review, eligibility, and pricing edits.

Choice Rx Solutions only charges for NET PAID CLAIMS (paid claims are +1, reversed claims are -1 and rejects are 0). We negate the entire prescription for reversals, not just the ingredient cost.

## National Pharmacy Network

Our national network of independent and chain pharmacies is 65,000+ strong, supported by our online claims processing system that provides pharmacies with real-time access to member eligibility and plan benefit coverage, clinical information and concurrent drug use evaluation.

Choice Rx Solutions' Lowest Cost Network can save Payers a significant savings on their overall pharmacy spend.

Our Customer Care Center is available 24 hours a day, 7 days a week. Bilingual representatives strive for a one-call resolution, and callers never receive a busy signal.



## The Choice Rx Solutions Difference

Choice Rx Solutions is owned and operated by Independent Pharmacists that understand you and your community's needs. With the years of experience of our staff, Choice Rx Solutions simplifies complex issues to empower client decision making and ongoing cost savings. Because of the deep seated connection with our pharmacists and the communities we serve, it aids us in putting our values of dignity, integrity, service and compassion into our work. We focus on protecting and promoting healthy communities as a whole, by helping people stay healthy and reduce risks to their overall health.

## Choice Rx PharmacyCare

Choice Rx Solutions partners with ProCare PharmacyCare for its mail order and specialty pharmacy facility, ProCare PharmacyCare (PPC). PPC is fully integrated with our claims processing system, so that every mail prescription is evaluated with the members' retail claims. We promise to provide convenient, low-cost, safety ensured medication to every member.