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**Claims Processing Instructions and Requirements
for COVID-19 OTC Tests**

URGENT REQUIRES IMMEDIATE ATTENTION

January 15, 2022

Dear Valued Provider,

The communication below was sent to you yesterday in response to the federal mandate that health insurance companies and group health plans provide coverage for OTC COVID at home testing products beginning today, January 15, 2022. Part of the requirements is that coverage must be offered at no cost to the member and in a manner where the member is not subject to upfront costs. Prime is set up to intake these claims.

These claims are required to be submitted in accordance with our agreements. Please review the instructions below with your staff, including processing these claims at the pharmacy for the members to receive their benefits. In addition to the instructions below, we want to provide you with a couple of reminders:

- The pharmacist NPI must be submitted in the prescriber field to avoid claim rejections for these OTC products.
- Please review the list of covered OTC COVID at-home testing products below to avoid claim rejections.

Please make sure pharmacy staff are aware of this requirement.

Prime appreciates the short time frame your pharmacies had to prepare for this new mandate. Thank you for your partnership and support as we work together to implement this very important mandate.

If you have any questions regarding claims processing, please call Prime's Contact Center at 888.877.6323.

Thank you,
Pharmacy Network Management
Prime Therapeutics LLC

Original message sent January 14, 2021

The Biden administration on Jan. 10 announced that starting Jan. 15, 2022 commercial insurance companies and group health plans will be required to provide coverage for authorized over-the-counter (OTC) COVID at-home testing products at a \$0 cost share for members for up to 8 individual tests per member each month.

Prime Therapeutics (Prime), on behalf of its Benefit Sponsors will begin processing claims for these EUA authorized OTC COVID at-home testing products subject to the limitations and restrictions imposed by federal and state laws and regulations including all executive orders and declarations related to the COVID-19 pandemic. As provided by the federal government, these tests are self-administered and self-read at home or elsewhere without the involvement of a health care provider.



Action Required:

Pharmacies dispensing the OTC COVID at-home testing products are required to:

- (a) Pharmacy should submit claims to Prime at point-of-sale whenever available.
- (b) Monitor and educate members regarding appropriateness of purchasing testing products to avoid member stockpiling. Pharmacy may set additional purchasing limitations on testing products.
- (c) Verify and document at the time of dispensing that the member is not obtaining tests for employment purposes or for resale, which is not covered under the pharmacy benefit.
- (d) For testing products submitted without a health care provider prescription, the claim must be submitted with the pharmacist NPI in the prescriber ID field.
- (e) Test kits should be submitted with no refills. Each dispensing event should have a new RX number assigned with no refills allowed.
- (f) These test kits should not be set up for auto refill and auto refill reminders should not be sent to patients.
- (g) Pharmacies may ship these at-home test kits as an ancillary service of the pharmacy if the member agrees to any shipping costs.
- (h) Pharmacy should follow standard billing practices unless otherwise noted herein.

Covered OTC COVID At-Home Testing Products:

| Product ID Qualifier 436-E1 | Product ID 407-D7 | Quantity Dispensed 442-E7 | Brand Name | GPI Name |
|-----------------------------------|----------------------|---------------------------------|-------------------------------------|-----------------------------------|
| 03 | 56964000000 | 1 | ELLUME COVID-19 HOME TEST | COVID-19 AT HOME ANTIGEN TEST KIT |
| 03 | 11877001140 | 2 | BINAXNOW COVID-19 AG CARD HOME TEST | COVID-19 AT HOME ANTIGEN TEST KIT |
| 03 | 50021086001 | 1 | ELLUME COVID-19 HOME TEST | COVID-19 AT HOME ANTIGEN TEST KIT |
| 03 | 08337000158 | 2 | INTELISWAB COVID-19 RAPID TEST | COVID-19 AT HOME ANTIGEN TEST KIT |
| 03 | 14613033968 | 5 | QUICKVUE AT-HOME COVID-19 TEST | COVID-19 AT HOME ANTIGEN TEST KIT |
| 03 | 14613033972 | 2 | QUICKVUE AT-HOME COVID-19 TEST | COVID-19 AT HOME ANTIGEN TEST KIT |
| 03 | 11877001133 | 6 | BINAXNOW COVID-19 AG CARD HOME TEST | COVID-19 AT HOME ANTIGEN TEST KIT |
| 03 | 60006019166 | 2 | ON/GO COVID-19 ANTIGEN SELF-TEST | COVID-19 AT HOME ANTIGEN TEST KIT |
| 03 | 82607066026 | 1 | FLOWFLEX KIT HOM TEST | COVID-19 AT HOME ANTIGEN TEST KIT |

Pharmacy Reimbursement:

Prime will reimburse Pharmacies for dispensing covered OTC COVID at-home testing products for Benefit Sponsor(s) that have elected to include coverage according to the Pharmacy’s contracted rate subject to the federal rate.

For questions regarding coverage, please refer Covered Persons to the Customer Service number on the back of their Coverage ID card.

Please watch for point-of-sale messaging with instructions regarding the dispensing of OTC COVID-19 at-home testing products as well as any further communication by fax or email with additional instructions.

If you have any questions regarding claims processing, please call Prime’s Contact Center at 888.877.6323.

Thank you,
Pharmacy Network Management
Prime Therapeutics LLC